Welcome to the
IT All Staff Conference
November 6, 2023

Next Conference: April 2024

Agenda

9:00 - 9:25 Social/Networking
9:25 - 9:30 Opening Remarks
Michael Mundrane
9:30 - 9:45 “BOOMI at UConn”
Lara Juenger
ITS Enterprise Systems
9:50 - 10:05 “Google Migration”
Meera Nair & Megan Clark
ITS Identity & Access Management
10:10 - 10:25 “Healthcare Simulation and the Technology that Supports it”
Roston Kirk
UConn School of Nursing
10:30 - 10:45 “IT as a Team Sport”
Michael Mundrane
10:45 - 11:00 Closing Remarks/Q&A
Lara Juenger

*Enterprise Systems*

6 November 2023
Why does UConn need an integration solution?

Monolithic v Heterogeneous architectures
How we selected an IPaaS

1. **Challengers**
   - Executes comparatively well today or may dominate a large segment, but does not have a roadmap aligned to Gartner’s view of how a market will evolve

2. **Leaders**
   - Executes comparatively well today and is well positioned for tomorrow

3. **Niche Players**
   - Focuses comparatively successfully on a small segment, or is unfocused and does not out-innovate or outperform others

4. **Visionaries**
   - Understands where the market is going or has a vision for changing market rules, but does not yet execute comparatively well or does so inconsistently

5. **Completeness of Vision**
6. **Ability to Execute**
### Why we selected Boomi

<table>
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<tr>
<th>Open Source</th>
<th>Microsoft</th>
<th>MuleSoft</th>
<th>Informatica</th>
<th>Boomi</th>
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</table>
| • Good conceptual introduction  
• Not supported  
• Challenging to scale  
• Not web enabled | • Chaotic set of tools presented as solution  
• Nonchalant attention to project | • Very promising  
• Heavily API based  
• Unable to work through POC contracting phase | • Most capable  
• Very good attention to the needs of UConn  
• Highly complex  
• Expensive | • Right sized  
• Cost effective  
• Well supported  
• Unlimited free training model  
• Single Endpoint API Management |
Boomi’s physical footprint at UConn
What it is doing

Log in to your subaccount:

1. UConn General
2. Identity and Access Management
3. Finance IT
4. Applications and Technology Solutions
5. Student and Human Resources Administration
6. Student Affairs IT
7. Campus Technology Services
8. Data Management, Reporting and Analytics ***Coming soon
Paradigm shift
Where else can Boomi take us
Questions?

Boom in the UConn Knowledge Base
Why this change?
<table>
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<tr>
<th>Group</th>
<th>Impact Details</th>
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| Active Students     | • Data will be migrated to Outlook and OneDrive  
                        • Emails will be directed to Outlook, not Gmail                                                                                           |
| Faculty and Staff   | • Data will be migrated to OneDrive or SharePoint                                                                                        |
| Alumni              | • Must back up or move data by April 2024  
                        • Email forwarding service will be available to opt into  
                        • Accounts will be deleted from Google                                                                                     |
OneDrive and SharePoint

OneDrive
- Individual storage
- Connected to user account
- Supervisor gets access for 90 days when user account is deleted
- Data is permanently deleted after 90 days

SharePoint
- Departmental storage
- Documents remain even after owner account is deleted
OneDrive and SharePoint

Both services offer:

• Version history
• Full encryption in transit and at rest
• Two stages of Recycling Bin
• Audit logging
• Sharing outside of UConn
What will and will not migrate?

Will Migrate:
- Email
- Calendar
- Contacts
- Tasks
- Drive
- Forms*
- Structure/Organization

Will Not Migrate:
- Drawings
- Sites
- Photos
- Maps
- Files larger than 15 GB
- Sharing/Permissions

Other options are available to preserve these files.
Google Drive Migration

- Data can be migrated to OneDrive (personal data) or SharePoint Online (departmental data)

- Permissions will not be migrated

- Files will **ONLY** migrate if owned by an active UConn user
  - Files "Shared with me" owned by alumni? Transfer ownership or make a copy to your Drive
Accessing External Google Data

Data shared to UConn users can be accessed after:

- UConn user creates an unmanaged account in Google
- Data owner re-shares access to new unmanaged account
- Do not store UConn data in unmanaged accounts

Unmanaged Google account: A Google login using an @uconn.edu address as the username which is not managed by UConn IT.
Hiccups…

- Shared files must be re-shared after migration

- Hyperlinks to other migrated documents will not be automatically rewritten
  - Hyperlinks within documents will continue to work
  - Hyperlinks to external resources (e.g., web sites) will continue to work

- Files over 15 GB will not be moved automatically

- File paths must be fewer than 400 characters
When is this happening?

- **Fall 2023:** Early adopters migrate (ongoing)
- **January 2024:** New student accounts on M365
- **April 2024:** Alumni accounts removed
- **December 2023:** Storage limits for students
- **Spring 2024:** Migrate staff drive data
- **Summer 2024:** Final Migration (students and faculty)
What can I do now?

- Clean up your data:
  - Delete what you don't need
  - Take ownership of what you do need
  - Move personal data to a personal account

- Help your users with their own data

- Interested in migrating drive data early?
  - Contact us! (Information in next slide)
For More Information

<table>
<thead>
<tr>
<th>Email:</th>
<th><a href="mailto:techsupport@uconn.edu">techsupport@uconn.edu</a></th>
</tr>
</thead>
<tbody>
<tr>
<td>Online:</td>
<td>techsupport.uconn.edu</td>
</tr>
<tr>
<td>Phone:</td>
<td>860-486-4357</td>
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</tbody>
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https://s.uconn.edu/googleto365
Healthcare Simulation & The Technology That Supports It

Roston Kirk
Simulation Operations Coordinator
Agenda

Meet the Presenter
What is Healthcare Simulation?
Why is it a good thing?
What types of Technology are involved?
What are the challenges?
Meet the Presenter

Roston Kirk is the Simulation Operations Coordinator at the UConn School of Nursing. As the Coordinator for the program, he is responsible for the technology, purchasing, scheduling and maintenance for all the Simulation Based Education in Storrs, as well as the Simulation spaces in Waterbury, Avery Point & Stamford.
Healthcare Simulation:

Definition • A technique that creates a situation or environment to allow persons to experience a representation of a real health care event for the purpose of practice, learning, evaluation, testing, or to gain understanding of systems or human actions.
Why is Healthcare Simulation a good thing?

1

It fosters a sense of confidence in Nursing Students, as they get to handle complex and advanced situations that they are not allowed to do in Clinical Placements.

2

It allows the students to advance their skills in a safe environment, without putting real patients at risk.

3

As clinical placements get more and more challenging, Simulation allows Nursing Students to gain real clinical hours that count towards their NCLEX exam qualification process.
The Supporting Technology

**Mac Mini**

- **Crestron GUI**
- **E.H.R. Laptop**

**Surface Tablet** connected to manikin via **RF Module**

**Headset** to talk as patient
AV RACK

Streaming Media Processors: Extron
Switcher & Processors: Crestron
Amplifiers, switches, etc...
Voice Modulator!
In the Simulation Room

Ceiling mounted 6.5" JBL 26CT Speakers

Ceiling mounted Vaddio Roboshot 30E PTZ Cameras

Ceiling mounted Classis RM30W Cardioid Mics
And of course the Simulators!
The Challenges.

1. Medical Terminology
2. Medical Hardware
3. Simulator Repair
4. Setup for Simulations
Thank you, UConn ITS! 

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& Questions?

Roston Kirk
Simulation Operations Coordinator
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IT as a Team Sport

IT All Staff Conference
M. Mundrane
6 November 2023
Joys of Travel

We are all in this together!
Negotiation
Negotiation

All about understanding...

• You
• Them
• Goals
• Constraints
• Common ground
Colleagues

People are hard!
IT Collaboration

• Cooperation
• Assertiveness
• Communication
• Trust/Respect
• Execution
• Accountability

Honest negotiation!
• Be self aware.
• Understand others.
• Strive positive outcomes.
• Work for the success of others.
• Earn and give trust.
• Be your best self.
Thank You

Questions?